

CONDITIONS OF SALE

All lessons must be paid for in advance. The person who made the booking declares, with the payment, to know the general conditions of sale, to have read them and to have explicitly accepted them. The conditions of sale are as follows:

- The lesson time is 55 minutes.
- For private lessons with "teacher on request" we reserve the right to change at any time, for secretary reasons, with a professional who has the same qualities as indicated by the client.
- Group courses cannot be converted into private lessons. • Ski pass and equipment are not included in the price of the lesson.
- Both private and group lessons take place in any weather condition. In case of total closure of the facilities, the lessons not taken will not be refunded but will be made up for.
- All group courses are activated with a minimum of participants per level and type.
- Refunds for group courses:
 - o They are carried out in cases of injury or illness from the day following the presentation of the medical certificate, issued by a local doctor, applying the rates below:
 - o Euro 50.00 per day for all day courses for kids and junior club courses.
 - o Euro 30.00 per day for adult courses, children's courses in Alba di Canazei and vype courses, the snowboard course.
 - o Euro 20.00 per day for the adult course in Alba di Canazei, the cross-country skiing course.
- Trial days are not refundable in any case.
- The equipment packages are in no case refundable.
- Refunds for private lessons:
 - o They are carried out in cases of injury or illness from the day following the presentation of the medical certificate issued by a local doctor.
- All refunds granted by the school administration will be paid by bank transfer or will be paid directly to your credit card.

ADVANCE BOOKINGS AND ONLINE PAYMENTS

Collective courses

- Group courses booked online must be paid for in advance.
- In the event of an impediment communicated in writing by e-mail at least 5 days before the start of the course, the full amount minus 10% will be returned as a secretarial fee.
- Equipment packages and trial days are not refundable under any circumstances.
- All refunds granted by the school administration will be paid by bank transfer or will be paid directly to your credit card.

Private Lessons

- We ask for a deposit of 50% (or 100% if only one hour or day is required) of the amount of the private lessons booked.
- In case of impediment communicated in writing by e-mail at least 5 days before the start of the lesson, the first day will be withheld. The refund will be made for the booked and paid lessons starting from the second day with a 10% deduction as a secretarial fee.
- 10% will not be withheld for secretarial purposes if a residual value voucher is requested, to be used within one year.
- All refunds granted by the school administration will be paid by bank transfer or will be paid directly to your credit card

RENTAL CONDITIONS OF SALE

- Equipment packages are in no case refundable.
- The equipment is delivered to the rental office of the ski school in Strèda del Piz, 18 in Canazei (TN);
- For our customers who rent the equipment, the deposit is free both in Canazei at the headquarters and in Pecol in the Belvedere ski area;

CANCELLATIONS FOR RESTRICTIONS CAUSE COVID-19

- The cancellation must be communicated via e-mail promptly and with the maximum possible notice;
- Refunds will be made either in the case of a closed province or region, or by submitting a mandatory trustee home isolation certificate issued by the competent health authorities.
- Courses and lessons already paid for will be fully refunded, withholding 10% as a secretarial fee.
- All refunds granted by the school administration will be paid by bank transfer or will be paid directly to your credit card.
- 10% will not be withheld for secretarial purposes if a residual value voucher is requested, to be used within one year.